

The Assessor in her 2011 report stated:

“Throughout this review visit people interviewed were positive and enthusiastic; they demonstrated a genuine understanding of the purpose, aims and objectives of the organisation and could relate to these without difficulty. There are some excellent examples of good practice including a genuine and well embedded commitment to social responsibility, very strong and effective communication processes and a genuine commitment to equality and diversity. The training and development opportunities are considered to be excellent and the supportive and caring culture are other strengths of the organisation.

There was very strong evidence that people work well together in teams and there is a willingness to share ideas views and opinions. Staff are very loyal and genuinely committed to delivering excellent standards of service for clients. People have confidence and trust in the leadership team believing them to be clear about the direction in which the organisation should be heading. The organisation is considered to be very professional and there is a strong sense of pride ownership and responsibility, everyone interviewed was extremely positive and believe that NECA is a good employer”